



Ductless Site Evaluation Form

Startup Date: _____ Install Date: _____
 Tech Name: _____
 Equipment Brand: _____
 Single Zone: _____ Multi-Zone: _____

Carrier Enterprise Technical Services

Site Name:	Contractor:
Address:	Address:
City, State:	City, State:
Zip:	Zip:
Contact:	Contact:
Phone:	Phone:

If no error codes are present and problems are related to performance and refrigerant charge has been verified, Load Calculations must be included when submitting this form.

Systems with chronic Communication Errors: In addition to the below data. Disconnect the S wire from each end on the unit with the error, reapply power and carefully measure voltage from L1 to the disconnected "S" wire. If 20 or more volts are measured and Communication Errors persists, fix or replace all 4 wires.

Outdoor Unit Md.:	Serial:				
Fault Code Displayed:	Outdoor Temp:				
Voltage L1-L2:	DC Voltage S1-L2:				
When measuring voltage make sure Red Lead from Meter is on L2.					
Standing System Pressure:	System Pressure Operating:				
Indoor Unit A Md.:	Serial:	Room Temp:			
Fault Code Displayed:	Fault During: Heat	Cool	Both		
Voltage L1-L2:	DC Voltage L2-S:	Wire Type & Size:			
When measuring voltage make sure Red Lead from Meter is on L2.					
Wired Remote:	Yes	Md.	Wi-Fi Kit:	Yes	Md.
Line Set Size:	Line Set Length:	Vertical Separation:	IDU	Above	Below
Indoor Unit B Md.:	Serial:	Room Temp:			
Fault Code Displayed:	Fault During: Heat	Cool	Both		
Voltage L1-L2:	DC Voltage L2-S:	Wire Type & Size:			
When measuring voltage make sure Red Lead from Meter is on L2.					
Wired Remote:	Yes	Md.	Wi-Fi Kit:	Yes	Md.
Line Set Size:	Line Set Length:	Vertical Separation:	IDU	Above	Below

