



# Ductless Site Evaluation Form

Startup Date:

Install Date:

Tech Name:

Equipment Brand:

Single Zone:

Multi-Zone:

## Carrier Enterprise Technical Services

Site Name:

Contractor:

Address:

Address:

City, State:

City, State:

Zip:

Zip:

Contact:

Contact:

Phone:

Phone:

**If no error codes are present and problems are related to performance and refrigerant charge has been verified, Load Calculations must be included when submitting this form.**

**Systems with chronic Communication Errors:** In addition to the below data.

Disconnect the S wire from each end on the unit with the error, reapply power and carefully measure voltage from "1" to the disconnected "3" wire. If 20 or more volts are measured and communication errors persist, fix or replace all 4 wires.

Outdoor Unit Md.:

Serial:

Fault Code Displayed:

Outdoor Temp:

Voltage 1-2:

DC Voltage 3-2:

When measuring voltage make sure Red Lead from meter is on 2.

Standing System Pressure:

System Pressure Operating:

Indoor Unit A Md.:

Serial:

Room Temp:

Fault Code Displayed:

Fault During: Heat

Cool

Both

Voltage 1-2:

DC Voltage 2-3:

Wire Type &amp; Size:

When measuring voltage make sure Red Lead from Meter is on 2.

Wired Remote:

Yes

Md.

Wi-Fi Kit:

Yes

Md.

Line Set Size:

Line Set Length:

Vertical Separation:

IDU

Above

Below

Indoor Unit B Md.:

Serial:

Room Temp:

Fault Code Displayed:

Fault During: Heat

Cool

Both

Voltage 1-2:

DC Voltage 2-3:

Wire Type &amp; Size:

When measuring voltage make sure Red Lead from Meter is on 2.

Wired Remote:

Yes

Md.

Wi-Fi Kit:

Yes

Md.

Line Set Size:

Line Set Length:

Vertical Separation:

IDU

Above

Below



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Indoor Unit C Md.: Serial: Room Temp:  
 Fault Code Displayed: Fault During: Heat Cool Both  
 Voltage 1-2: DC Voltage 2-3: Wire Type & Size:  
 Wired Remote: Yes Md. Wi-Fi Kit: Yes Md.  
 When measuring voltage make sure Red Lead from Meter is on 2.  
 Line Set Size: Line Set Length: Vertical Separation: IDU Above Below

Indoor Unit D Md.: Serial: Room Temp:  
 Fault Code Displayed: Fault During: Heat Cool Both  
 Voltage 1-2: DC Voltage 2-3: Wire Type & Size:  
 When measuring voltage make sure Red Lead from Meter is on 2.  
 Wired Remote: Yes Md. Wi-Fi Kit: Yes Md.  
 Line Set Size: Line Set Length: Vertical Separation: IDU Above Below

Indoor Unit E Md.: Serial: Room Temp:  
 Fault Code Displayed: Fault During: Heat Cool Both  
 Voltage 1-2: DC Voltage 2-3: Wire Type & Size:  
 When measuring voltage make sure Red Lead from Meter is on 2.  
 Wired Remote: Yes Md. Wi-Fi Kit: Yes Md.  
 Line Set Size: Line Set Length: Vertical Separation: IDU Above Below

Indoor Unit F Md.: Serial: Room Temp:  
 Fault Code Displayed: Fault During: Heat Cool Both  
 Voltage 1-2: DC Voltage 2-3: Wire Type & Size:  
 When measuring voltage make sure Red Lead from Meter is on 2.  
 Wired Remote: Yes Md. Wi-Fi Kit: Yes Md.  
 Line Set Size: Line Set Length: Vertical Separation: IDU Above Below

Are there any breaks, splices, wire nuts from the outdoor to indoor(s) units? Yes No

Is the signal wire used with a float switch? Yes No

Additional Observations, Comments or Services Settings Programmed, enter below: